

Google tools for civics

National Association of Secretaries of State



Google Civics Outreach

Agenda

- Setting up secure Google Accounts
- Establishing your presence on Google and YouTube
- Mis- and disinformation reporting
- 2020 platform plans

Setting up secure Google Accounts as a team

Add enhanced security to all your Google Accounts

You

Comms Team Google Account

comms@smithcampaign.org *or* smithcomms@official.gov

Store password securely with a password manager, not a spreadsheet

Individual Staffer Google Account

john@smithcampaign.org *or* john@official.gov



Add two-step verification at http://g.co/2step

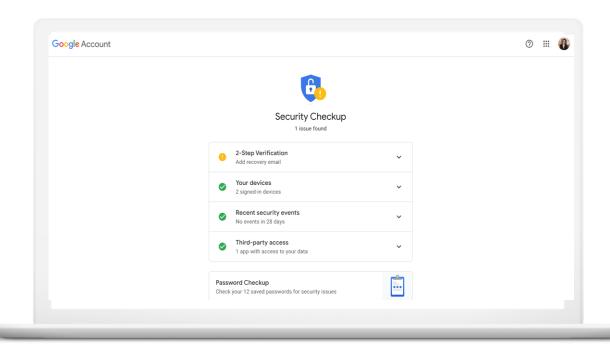
Personal
Google Account

john@gmail.com



Add two-step verification at http://g.co/2step

Monitor the security of your Google Account at g.co/securitycheckup



Add greater security to a personal Google Account with the Google Advanced Protection Program

 Purpose: The Advanced Protection Program safeguards the personal Google Accounts of those most at risk of targeted attacks—like government officials, political campaign teams, journalists, activists, and business leaders.

Features:

- 1) Use of a physical security key fob (or an iOS or Android device)
- 2) Limits to data sharing across apps to prevent breaches
- 3) Strongest vetting of account recovery requests
- 4) Deep scanning for incoming documents to prevent malware
- Learn more: google.com/advancedprotection

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How does Google Search work?







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George Washington <

1st U.S. President



George Washington was an American political leader, military general, statesman, and Founding Father who served as the first president of the United States from 1789 to 1797. He led Patriot forces to victory in the nation's War for Independence. Wikipedia

Born: February 22, 1732, Westmoreland County, VA

Died: December 14, 1799, George Washington's Mount Vernon, Mount Vernon, VA

Presidential term: April 30, 1789 - March 4, 1797

Children: John (adopted); Patsy (adopted)

Spouse: Martha Washington (m. 1759-1799)

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Shenandoah Valley Discovery Musum

Ask a question

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Housed in a log cabin, President George Washington's 18th-century office

George Washington

Directions 4.4 ★★★★ 45 Google reviews Museum in Winchester, Virginia

Address: 32 W Cork St, Winchester, VA 22601

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Website

includes period artifacts.

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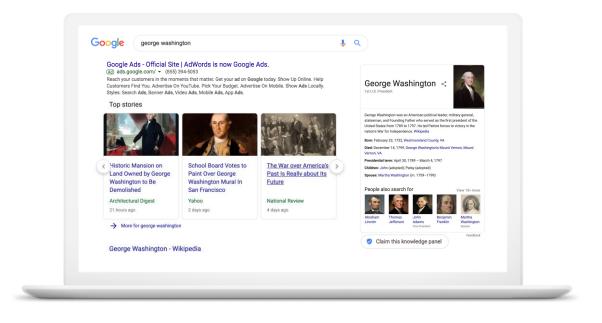
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Feedback

What tools do I use to fully establish my organization on Google Search?

Tool #1: Claim your Knowledge Panel

Knowledge Panels spotlight official information on public officials, candidates, and organizations



Start claiming your knowledge panel



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Thomas Jefferson



John Adams Vice President



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Martha Washington

Sources include: CTCL, Wikipedia. Learn more

Claim this knowledge panel

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Tool #2:

Create a business profile for your office with Google My Business





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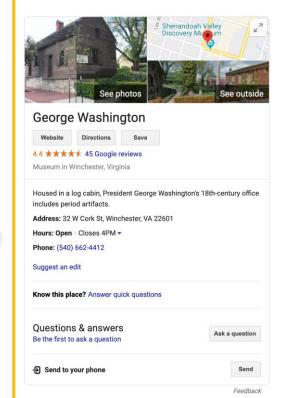
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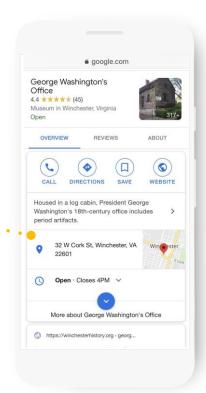
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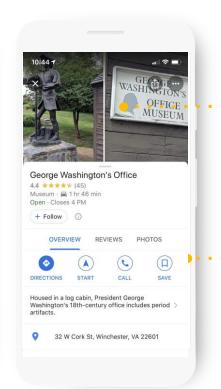
Business Profile through Google My Business



Business Profiles make it easy to welcome constituents, visitors, and volunteers looking for your office online

If you have multiple offices, the location that populates in Search will be based on user location

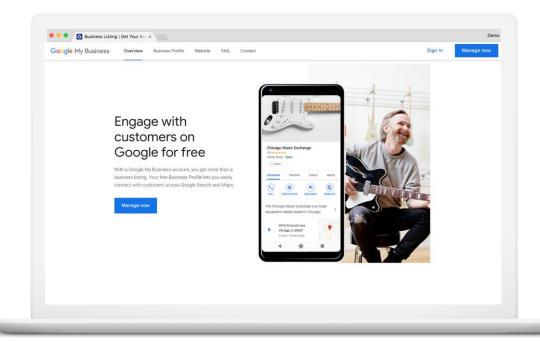




Take users inside your office with photos that showcase your work and constituency

All panels have quicklinks to call, get directions via Google Maps and your website

Get started at the website below



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YouTube for Civics





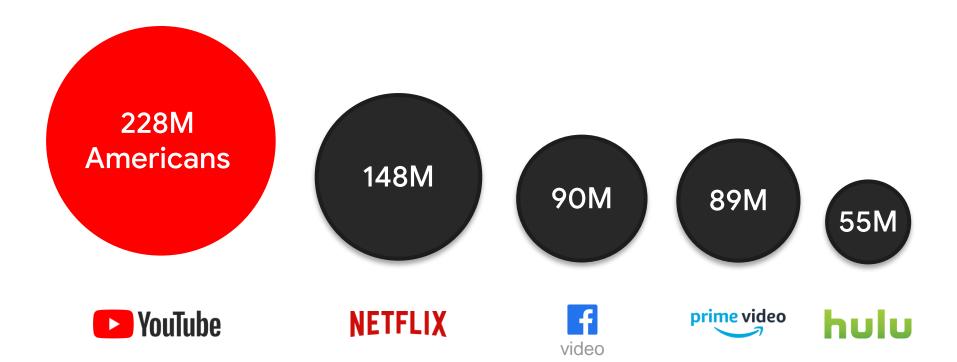
cisco.

Globally, video will be

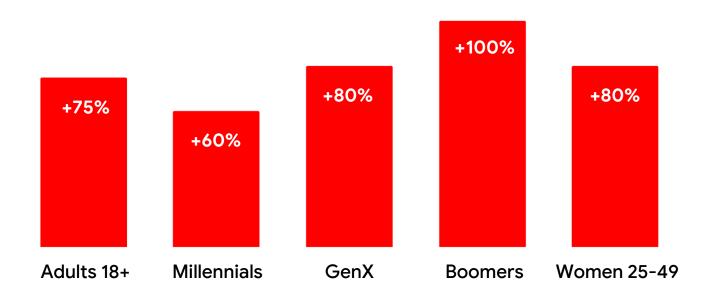
82%

of all consumer Internet traffic by 2021

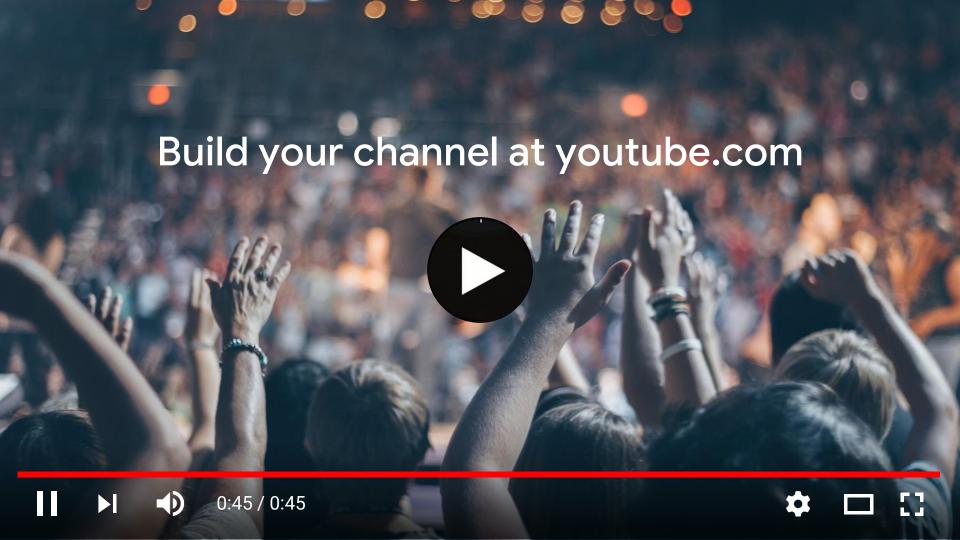
Americans come to YouTube to watch video



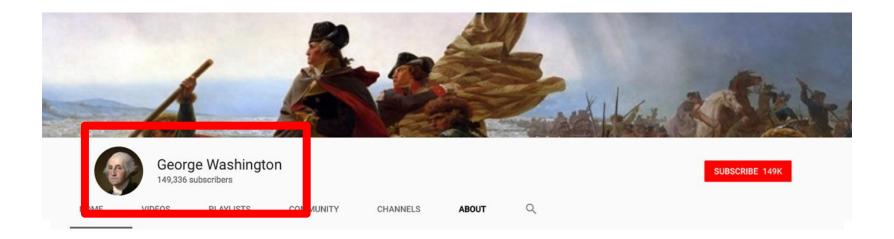
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Develop Compelling Content

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President Widodo's (Indonesia) regular YouTube vlog series.

EXPLAIN POLICY POSITIONS



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LIVE STREAM



President Macri Rally Live Stream

MAINTAIN FREQUENCY



Your choice at this election on taxation



Your choice at this election on immigration



Your choice at this election on the economy

PM May's regular video series on policy issues



Mis- and disinformation reporting tools

- Tools to report misinformation:
 - Google Search:
 - Provide Direct Feedback that appears in Autocomplete or Featured Snippets
 - Report Google Ads with our Report an Ad form
 - O YouTube:
 - Flag content on YouTube with our reporting tool
- Trainings:
 - O Take Google News Initiative's Verification Course and learn about tools that can help you verify the authenticity of images, videos, and reports.
 - O Learn more at goo.gl/e52ycb



2020 Elections

2020 platform plans



- ✓ Tackling threats and abuse
- Equipping campaigns
- Helping voters

Tackling threats and abuse



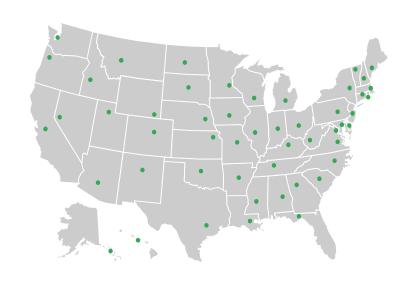
Our Trust and Safety teams span the globe to monitor account hijackings, inauthentic activity, disinformation campaigns, coordinated attacks, and other forms of abuse on our platforms on a 24/7 basis. We take seriously our responsibility to protect our users, and we're investing in policies and tools to protect people from harm and abuse, especially during elections.

Equipping Campaigns



USC Annenberg Cybersecurity Initiative

With support from Google, the USC Annenberg Center for Communication, Leadership and Policy is spearheading an effort to educate election and campaign officials on ways to strengthen defenses against digital attacks on elections, truth and democracy ahead of the 2020 elections.



Equipping Campaigns





Helping everyone get the full story

News matters. Elections matter. And during elections, news matters even more - it's critical that everyone can get the full story.

It's easy for digital attacks, such as DDoS (distributed denial of service), unauthorised account access and phishing to take websites offline and steal sensitive information.

Protect Your Election gives you tools to help you stay protected from these attacks.

Protect Your Election

A program to help protect election-critical information from digital attacks

- Free tools and services to help defend against the most common digital attacks if you're a news organization, campaign, candidate, journalist, or site with election information
- Digital security and product trainings to help those most at risk learn how to protect themselves and their organizations
- Our goal: Ensure people can access candidate information, election reporting, voting results, and other election information when it matters most



Helping Voters



For years, we've worked with trusted organizations and built tools into Google Search to provide users with authoritative and objective information in a completely neutral way. Our systems are designed to elevate authoritative content when people seek information about topics such as elections or candidates.

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Joe Dooley: jdooley@google.com

Thank You



