

ARIZONA SOS

Artificial Intelligence (AI) & Election Security Advisory Committee

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Arizona Secretary of State

Background



Motivation for the Initiative

- Need to provide training for counties on deep fakes and how that could be used during the election as misinformation or to disrupt operations
- Conducted a TTX with county officials using Al injects in TTX (December 2023)
- Opportunities within our own office with use of AI (voter info chatbot) and challenges (public record issues with AI note taking)



Overview

- AZSOS AI & Election Security Committee
 - Members
 - Findings
 - Recommendations
- Applying recommendations to AZSOS work
- · Personal lessons learned





Al Advisory Committee

· Co-Chairs:

- Chris Cummiskey, CEO of Cummiskey Strategic Solutions, LLC (past USDHS Under Secretary and AZ CIO)
- Gowri Ramachandran, Director of Elections & Security, Brennan Center for Justice

Members:

- Michael Butler, London School of Economics
- Becky Waite, OpenAl
- Toshi Hoo, Institute for the Future
- David Evan Harris, University of California, Berkeley

Members (cont.):

- Matt Masterson, Microsoft
- Subbarao (Rao) Kambhampati, Arizona State University
- Jacky Chang, Independent Consultant
- Aaron Hayman, SocialScout, LLC
- Tom Latkowski, The Aspen Institute
- Rachel Dean Wilson, German Marshall Fund of the United States
- Noah Praetz, The Elections Group

Key AZSOS staff:

- Michael Moore, AZSOS CISO
- Amy Chan, AZSOS General Counsel

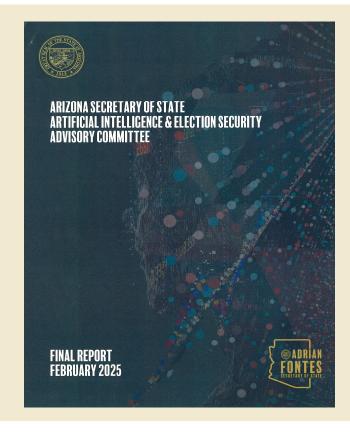
Committee Report: Key Findings

Positive Uses of Al

- Can streamline and improve election administration processes and improvements – with safeguards
- Creates opportunity for voter outreach and education expansion
- Bolster cybersecurity defenses

Negative Uses of Al

- Can be a "super charging agent" of cyberattacks
- Further erodes public trust due to exposure to false and manipulative information
- Better access to data may help collective efforts to efficiently administer safe and secure elections
- Emerging regulations face complex hurdles
- The "future" is here!



Committee Report: Recommendations

- Creation of "Al Elections Laboratory" sandbox
- Facilitate ongoing collaboration between election officials, tech companies, academics, civil society reps and regulators
- Invest in advanced AI analytical tools to support election administration and to detect and mitigate cyber threats
- Implement year-round education initiatives to empower voters to critically evaluate Al-produced content
- Conduct trainings for election officials
- Create incident response plans
- Foster healthy democratic debate to increase community resiliency

Applied Recommendations

Training and Development:

- Creation of an Al Election Clinic
 - ASU Mechanics of Democracy Laboratory
 - Creation of AI "sand box"
 - Test AI tools for election administration
 - Train election administrators
- TTX trainings
 - Al injects during trainings with county election administrators

Policy Guidance:

- Al Note Taking policy
- Internal use of AI tools to create training materials

Efficiency Strategies:

- Employed AI Chat Bot during 2024 election
- Diverted phone calls and saved staff time

Personal "Lessons Learned" from Committee Work

Ask and experts will show-up

- How do you find these folks?
- Connecting the dots for people in another industry as to how their expertise connects to elections and government work

Open dialogue is a huge benefit

- Round robin each meeting was so informative
- Changed my perspective outcome of committee was more about potential of AI than "doom and gloom"

Take risks (with guardrails)

- Creating Al content in our own office for training purposes
- Being more transparent about cyber security issues

