

## **The DotGov Program**

**Putting the US Government on the Internet** 

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## What is .GOV?

The DotGov Program operates the .GOV top-level domain (TLD) and makes it available to US-based government organizations, from Federal agencies to local municipalities.

# **History of .GOV**

GSA begins federal .GOV domain registrations

HTTPS Preloading, MFA & WHOIS added as .GOV security features



.GOV TLD created to develop the internet

GSA begins state, local & tribal .GOV domain registrations

(Intergovernmental Cooperation Act)

Security contacts & Email Notification Zone added as .GOV security features

## What We Do

#### Areas of Authority



There are approximately 6,000 .GOV domains



**Policy** 

DotGov is the issuing authority for .GOV domain names



Management

.GOV Registrar operations with 24/7 help desk support

# .GOV Registrar Help Desk

The .GOV approach

24/7 support

DNS/DNSSEC updates

Domain policy FAQs

Password resets

2-step authentication

Portal navigation

Domain POC changes

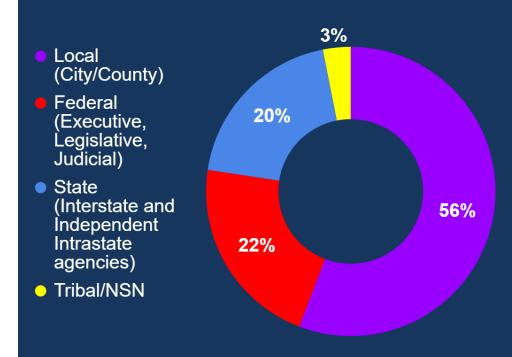
Create POC accounts

**Customer** outreach

State government organizations make up 20% of all .GOV domains

#### .GOV customers by domain type

from April 2019



## **Did You Know?**

### New State Domain Types in 2019

#### **Interstate**

#### Port Authority of NY and NJ



#### **Multistate Tax Commission**



#### **Independent Intrastate**

#### **Tennessee Valley Authority**



# Creating a Secure .GOV Domain

#### **DotGov Best Practices**

- Add a security contact
- Develop a <u>vulnerability disclosure policy</u>
- Preload your domain with HTTPS
- Sign up for <u>DHS Cyber Hygiene</u>
- Join MS-ISAC

# **Choosing a TLD**

**US-based Governments Have Options** 



## The .GOV TLD

## .GOV is sponsored, therefore exclusive

TLD Options	Sponsored?	Exclusive?
.gov		
.com	X	X
.org	X	X
.net	X	
.us		

# Case Study 1

City of Falmouth switches to .GOV to increase security & legitimacy



A City IT director reported a noticeable rise in services that are masquerading as state or municipal services

The public is aware of .gov name spaces and relating that to legitimate county, state or municipal services.

# Case Study 1 (Continued)

## **HTTPS Preloading**

"McAfee found similarly bad percentages when it also inspected the county election websites for the use of HTTPS, a core technology that prevents third-party observers from snooping or modifying traffic between a user and the election website."

# Case Study 2

Suspicious domain requests rejected in .GOV

An individual had been contacting us attempting to register questionable interstate Domains.

For example, he submitted a request in 2016, which lists Barack Obama as the billing POC.

Hello GSA.

We wanted to bring to your attention regarding an individual who has been contacting us this morning, attempting to register questionable interstate domains. We have determined that he is not eligible for a .gov domain under interstate, or any other .gov entity that we allow. We have already responded back to them that we are rejecting the request, but we wanted to notify you of these peculiar requests. This individual has repeatedly attempted to register .gov domains which are ineligible, under questionable entities. For example, he submitted <u>usdibs.gov</u> back in 2016 (please see attachment) which lists Barak Obama as the Billing POC.

Thank you for your attention to this matter.

Please let us know if you have any additional questions and or concerns.

Kind Regards,

.GOV Helpdesk registrar@dotgov.gov

# Case Study 2(Continued)

### Example of a suspicious domain - approved in .US



Overall plan for the new economy

• the \$126 trillion dollar budget for Qualitative Phasing Round one (1)

# Case Study 3

#### .GOV Preferred by local government officials

According to local officials, county governmental departments and offices **operate more effectively** on a .gov domain. Important public services can be disrupted because of the inherent lack of authority that comes with all domains not named .gov.

# Why .GOV?

#### Main Takeaways



**HTTPS** preloading ensures use of secure servers



.gov is exclusive to U.S. government organizations



#### **Authoritative**

Oversight for the issuance of .gov domain names

