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Developing and Launching a New Voter Registration System

GAR͞ViS
Georgia Registered Voter
Information System

Timeline

- Negotiated contracts end of 2021
- Announced we were moving to GARVIS in January 2022
- Phase I: forward facing launched in Late Summer 2022
- Phase II: County operations launched in February 2022
- Completing Warranty period now

Contracts

- Build out is fixed price/fixed scope
- Governance and strong team allowed for accelerating timeline
- Four partners
    - Salesforce (Platform)
    - MTX (Implementer)
    - Transform (Governance & Accountability)
    - SOS (Customer)
- Total costs about $4.5 million with Bond, State, HAVA

Data Points

- 12 million total voter records, 8 million active/inactive, 4 million cancelled
- Over 100 million voter participation records
- Over 150,000 manhours in development and testing
- Team effort with counties through top down system; 20 counties on development team and 20 counties on testing team

Security

- GARViS is built on secure Salesforce servers, which are Federal Risk and Authorization Management Program (FedRAMP) compliant
- Over 97% of our 600 active monthly users are using secure, App-based MFA for each login attempt. Those approx 3% of users are logging in using the secure key-based MFA
- All of our data is securely encrypted at rest, and in transit. This includes all APIs, backups, and anywhere else GA's Voter Data is stored.

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Security

• With 159 counties, localized security threats must be planned for and acknowledged. GARViS has a tool called "County Lock," where if a county reports a potential security incident, State Admins can lock all accounts associated to that County and be notified of any attempted logins from that county's users. Once the situation is resolved, our office can unlock the accounts and require a password reset.

• Our robust security features are to ensure GA Voter Data, especially PII, is secure & protected.

- 9,923,489 voter records have full GA DL# in GARViS
- 11,313,921 voter records have full or partial SSN

Forward Look

- GARVIS built and launched in record time
- Largest fastest Voter Registration System rollout in US History
- Low Code Build
- Highly Secure

Thank You

Questions?

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